EOC-101 Delaware Emergency Management Agency

Course Description

COURSE CODE/TITLE	EOC-101	Introduction to the Emergency Operations Center
COURSE LOCATION	Virtual Instructor Led Training (VILT) WebEx Training	
COURSE DATES	January 26-27, 2021	COURSE TIME	0900 to 1100

COURSE DESCRIPTION	An effective orientation to the EOC can assist staff in learning about the functions of the EOC, the roles and responsibilities of those who report when activated and the process for responding to resource requests. This course describes the purpose and functions of the Emergency Operations Center and its relationship as a component of a multi-agency coordination system. It will also focus on understanding the "Message" of DEMA.
COURSE OBJECTIVES	- Describe the purpose and function of the EOC - Identify how the EOC is organized - Identify how the EOC is staffed - List the responsibilities of Command & Control, Operations, Planning, Logistics, Public Information Officer, IT and Emergency Support Coordinators - List the steps for information flow - List the steps for resource flow - Describe the decision-making process to activate the EOC - Describe expectations for reporting to the EOC
PREREQUISITES	**Required:** Independent study classes: Introduction to NIMS IS-700 and Introduction to ICS IS-100 **OR** Introduction to NIMS/ICS Combined
TARGET AUDIENCE	- Staff at DEMA which include full time, casual/seasonal and contractual personnel - Staff at State EOC who perform duties as Emergency Support Coordinators (ESCs) and support staff - Staff who work in a county or city EOC
OPEN TO THE PUBLIC	No
IMPORTANT INSTRUCTIONS	Participants must have access to a desktop computer or laptop with audio. Computers with a built-in microphone or use of an external headset is highly recommended. Cameras are optional. Do not access your remote desktop. This course will use smartphones. Please email training.dema@delaware.gov if you do not have a smartphone. After enrolling in this course through the DLC, 2 days before the course, you will receive an invitation/link to join training using WebEx. All course materials will be available in the WebEx training as attachments.